

Crystal Lake Estates

PWS ID: TX0790510

**Provides ground water from the Gulf Coast
Aquifer located in FORT BEND COUNTY**

*This is your water quality report for
January 1 to December 31, 2025*



2025 CONSUMER CONFIDENCE REPORT

**For information regarding this report contact:
Undine Texas, LLC.
(979) 217 - 3166**

**Este reporte incluye informacion
importante sobre el agua para tomar. Para asistencia en español, favor de
llamar al telefono
(979) 217 - 3166**

Annual Drinking Water Quality Report

CRYSTAL LAKE ESTATES

Public Water System ID: TX0790510

We are pleased to present to you the Annual Water Quality Report (Consumer Confidence Report) for the year, for the period of January 1 to December 31, 2025. This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water. (Este reporte incluye informacion importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono (713) 574-5953).

For more information regarding this report, contact:

Name: Undine, LLC

Phone: 713-574-5953

Sources of Drinking Water

CRYSTAL LAKE ESTATES is Ground water.

Our water source(s) and source water assessment information are listed below:

Source Name	Type of Water	Report Status	Location
1 - 3819 1/2 CRYSTAL OAKS CT	Ground water	yes	www.undinellc.com

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791. Contaminants that may be present in source water include:

Microbial Contaminants - such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic Contaminants - such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and Herbicides - which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

Organic Chemical Contaminants - including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

Radioactive Contaminants - which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population.

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the system's business office.

Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. CRYSTAL LAKE ESTATES is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact CRYSTAL LAKE ESTATES at 713-574-5953. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

A service line inventory has been prepared and can be accessed in your customer portal at www.undinellc.com.

In the tables below, you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms, we've provided the following definitions:

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water.

Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.

Avg: Average - Regulatory compliance with some MCLs are based on running annual average of monthly samples.

RAA: Running Annual Average.

LRAA: Locational Running Annual Average.

mrem: millirems per year (a measure of radiation absorbed by the body).

ppb: micrograms per liter (ug/L) or parts per billion - or one ounce in 7,350,000 gallons of water.

ppm: milligrams per liter (mg/L) or parts per million - or one ounce in 7,350 gallons of water.

picocuries per liter (pCi/L): picocuries per liter is a measure of the radioactivity in water.

na: not applicable.

Disinfectant Residual

All public water systems in Texas are required to disinfect drinking water to ensure control of microbial contaminants. Disinfectants are water additives used to control microbes.

Disinfectant	Year	Average Level	Unit	Range	MRDL/MRDLG Goal
Free Chlorine	2025	1.12	Ppm	0.25-2.10	4/4

Regulated Contaminants

In the tables below, we have shown the regulated contaminants that were detected. Chemical Sampling of our drinking water may not be required on an annual basis; therefore, information provided in this table refers back to the latest year of chemical sampling results.

Lead and Copper	Period	90TH Percentile: 90% of your water utility levels were less than	Range of Sampled Results (low - high)	Unit	AL	Sites Over AL	Typical Source
COPPER, FREE	2025	0.0488	0.0063 - 0.0585	ppm	1.3	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
LEAD	2025	0	0	ppb	15	0	Corrosion of household plumbing systems; Erosion of natural deposits

Disinfection Byproducts	Sample Point	Period	Highest LRAA	Range	Unit	MCL	MCLG	Typical Source
TOTAL HALOACETIC ACIDS (HAA5)	3911 CRYSTAL WATER CT RICHMOND	2025	2	1.9	ppb	60	0	By-product of drinking water disinfection
TTHM	3911 CRYSTAL WATER CT RICHMOND	2025	36	35.6	ppb	80	0	By-product of drinking water chlorination

Regulated Contaminants	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
ARSENIC	9/12/2023	2.8	2.8	ppb	10	0	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
BARIUM	9/12/2023	0.231	0.231	ppm	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
DIBROMOCHLOROMETHANE	9/10/2025	1.7	0 - 1.7	UG/L	0	0.06	
FLUORIDE	9/12/2023	0.19	0.19	ppm	4	4	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
SELENIUM	9/12/2023	4.2	4.2	ppb	50	50	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines

Radiological Contaminants	Collection Date	Highest	Range	Unit	MCL	MCLG	Typical Source
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		Value					
COMBINED URANIUM	9/12/2023	1.9	1.9	µg/L	30	0	Erosion of natural deposits
GROSS ALPHA, EXCL. RADON & U	9/12/2023	4	4	pCi/L	15	0	Erosion of natural deposits
GROSS ALPHA, INCL. RADON & U	9/12/2023	5.5	5.5	pCi/L	0	0	Erosion of natural deposits

Violations

During the period covered by this report we had the below noted violations.

Violation Period	Analyte	Violation Type	Violation Explanation
1/1/2025 - 12/31/2025	LEAD & COPPER RULE	FOLLOW-UP OR ROUTINE TAP M/R (LCR)	Failed to comply with follow-up or routine tap monitoring requirements related to lead and copper
1/20/2025 - 6/25/2025	TEXAS EMERGENCY PREPAREDNESS PLAN	FAILURE TO SUB APPR JUST OR REVISED EPP	
7/1/2025 - 1/28/2026	CONSUMER CONFIDENCE RULE	CCR ADEQUACY/AVAILABILITY/CONTENT	Inadequate Consumer Confidence Report (CCR) or failure to deliver a CCR Certification form to the state on time

Additional Required Health Effects Language:

There are no additional required health effects violation notices.

**LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION
MANDATORY LANGUAGE - TIER III**

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Crystal Lake Estates has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During [compliance period] we [did not monitor or test – or – did not complete all monitoring or testing] for [contaminant(s)] and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples will be taken
<i>Lead and copper tap water sampling</i>	<i>10</i>	<i>0</i>	<i>1-1-2025: 12-30-2025</i>	<i>1-1-26:6-30-2026 7-1-26:12-31-2026</i>
<i>Lead and Copper entry point sampling</i>				
<i>Water quality parameters</i>				

What is being done?

We are working to correct the problem. For more information, please contact Undine LLC at 713-574-5953 or 17681 Telge Rd Cypress, Texas 77429.

ROUTINE LEAD AND COPPER SAMPLING WILL RESUME 1-1-2026: 6-30-2026 AND 7-1-2026 : 12-31-2026 TO BRING THE WATER SYSTEM BACK TO COMPLAINEE

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Undine LLC. Public Water System Number: TX0590510
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