

**LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION
MANDATORY LANGUAGE - TIER III**

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

EAST PONDER ESTATES (**PWS 0610161**) has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During (52) 1st 6M2023, 2022, 2021, 2020, 1st 6M2017, 1st 6M2016, 3YR2014; (53) 2nd 6M2017, 1st 6M2017, 2nd 6M2016, 1st 6M2016, (56) 2015 (reduced), we did not monitor or test for LCR and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
<i>LCR Sample Tap 1st 6M2023</i>	<i>5 / annually</i>	<i>0</i>	<i>Jan 1, 2023 - Jun 1, 2023 -</i>	<i>11/08/2023 rtd</i>
<i>LCR Sample Tap 2022</i>	<i>5 / annually</i>	<i>0</i>	<i>Jun 1, 2022 - Sept 30, 2022</i>	<i>11/08/2023 rtd</i>
<i>LCR Sample Tap 2021</i>	<i>5 / annually</i>	<i>0</i>	<i>Jun 1, 2021 - Sept 30, 2021</i>	<i>11/08/2023 rtd</i>
<i>LCR Sample Tap 2020</i>	<i>5 / annually</i>	<i>5 (one was rejected)</i>	<i>Jun 1, 2020 - Sept 30, 2020</i>	<i>09/18/2020</i>
<i>LCR Sample Tap 1st 6M2017</i>	<i>10 / 6 months</i>	<i>0</i>	<i>Jan 1, 2017 - June 30, 2017</i>	<i>08/17/2017</i>
<i>LCR Sample Tap 1st 6M2016</i>	<i>10 / 6 months</i>	<i>0</i>	<i>Jan 1, 2016 - Jun 30, 2016</i>	<i>09/15/2016 09/21/2016</i>
<i>LCR Sample Tap 3YR2014</i>	<i>5 / triennially</i>	<i>0</i>	<i>Jun 1, 2014 - Sept 30, 2014</i>	<i>09/30/2015</i>
<i>LCR Water Quality Parameter 2nd 6M2017</i>	<i>2 / 6 months</i>	<i>0</i>	<i>July 1, 2017 - Dec 31, 2017</i>	<i>02/26/2020</i>
<i>LCR Water Quality Parameter 1st 6M2017</i>	<i>2 / 6 months</i>	<i>0</i>	<i>Jan 1, 2017 - June 30, 2017</i>	<i>02/26/2020</i>
<i>LCR Water Quality Parameter 2nd 6M2016</i>	<i>2 / 6 months</i>	<i>0</i>	<i>July 1, 2016 - Dec 31, 2016</i>	<i>02/26/2020</i>
<i>LCR Water Quality Parameter 1st 6M2016</i>	<i>2 / 6 months</i>	<i>0</i>	<i>Jan 1, 2016 - June 30, 2016</i>	<i>02/26/2020</i>
<i>LCR Initial/Follow- Up/Routine SOWT M/R 2015 reduced</i>	<i>2 / 6 months</i>	<i>0</i>	<i>Jan 1, 2016 - June 30, 2016</i>	<i>02/26/2020</i>

What is being done?

In order to return to compliance our system collected a complete set of registered sample tap samples during a correct compliance period we returned to compliance as of 11/08/2023. In regard to the WQP samples we collected a complete set during a compliance period and returned to compliance as of 02/26/2020. These were all accumulated under old ownership, but TCEQ requires this notice to be posted for compliance. Furthermore, standard operating procedures will be put in place to ensure proper sampling practices are met.

We are working to correct the problem. For more information, please contact:

Water System Official: Undine Texas, LLC. Phone Number (888) 201-4314

Date delivered/posted 2/27/2024

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by **EAST PONDER ESTATES**
Public Water System Number: **TX 0610161**



Texas Commission on Environmental Quality
CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: TIER III
Public Notice (PN) to be posted within **12 months** of initial violation notification

Public Water System: **EAST PONDER ESTATES**

PWS ID: **0610161** Month / Year of violation(s)(52) 1st 6M2023, 2022, 2021, 2020, 1st 6M2017, 1st 6M2016, 3YR2014; (53) 2nd 6M2017, 1st 6M2017, 2nd 6M2016, 1st 6M2016 (56) 2015 reduced

Type of violation(s):

Failure to Submit Initial Tap Monitoring Results for Lead and Copper (51)

Failure to Submit Follow-up and Routine Tap Monitoring Results for Lead and Copper during two consecutive six-month periods following the monitoring period in which the PWS exceeded (52)

Failure to Conduct Initial/Standard Water Quality Parameter (WQP) monitoring in each monitoring period in which you exceed an action level including the original exceeding monitoring period or failure to Conduct Initial/Standard WQP monitoring during two consecutive six-month periods following the period in which the PWS exceeded (53)

Failure to Collect one set of Lead and Copper source water samples at each Entry Point to the distribution system and submit a source water treatment recommendation to the TCEQ if you have not already done so within 180 days of the end of the monitoring period in which the exceedance occurred (56)

30 TAC 290.122(c) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM:

Mail or directly distribute PN to each customer receiving a bill and to other service connections to which water is delivered by the public water system;

and at least one of the following methods if direct delivery may not reach all persons regularly served by the system:

Publish PN in local newspaper

Deliver multiple PNs for distribution by customers that provide their drinking water to others (e.g. apartment building owners or large private employers)

Post PN in public places

Post PN in conspicuous places within the service area

Deliver PN to community organizations

Post PN on the Internet at: www.undinellc.com

NONCOMMUNITY WATER SYSTEM:

- ___Mail or directly deliver PN to each customer and service connection, or
- ___Post PN in conspicuous places within the water system;

and at least one of the following methods if direct delivery or public posting may not reach all persons regularly served by the system:

- ___Publish PN in local newspaper
- ___Deliver multiple PNs for distribution by customers that provide their drinking water to others (e.g. apartment building owners or large private employers)
- ___Post PN in public places
- ___Deliver PN to community organizations
- ___Post PN on the Internet at: [www._____](#)

REQUIRED SIGNATURE ON REVERSE SIDE

“I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations.”

Certified by: (print name): _Sarah Carlock_ Title: _Manager_

Date of Delivery to Customers: __2/27/2024__

Phone: _832-349-4256__

Signature:  Date signed: __2/27/2024__

Mail a copy of this completed form, AND copies of the Public Notices given to your customers to:

TCEQ - Drinking Water Special Functions Section MC - 155,
Attn: Public Notice
P. O. Box 13087
Austin, TX 78711-3087

BOTH SIDES OF THIS FORM, PLUS THE COMPLETED MANDATORY LANGUAGE, MUST BE DELIVERED TO THE TCEQ FOR PUBLIC NOTICE COMPLIANCE.