

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Disinfectant Level Quarterly Operating Report (DLQOR)
MONITORING, ROUTINE (DBP), MAJOR/CHLORINE**

EAST PONDER ESTATES PWS 0610161 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

Type of violation: **DLQOR**

This violation(s) occurred in the monitoring period(s): 4Q2021, 2Q2021, 1Q2016, 2Q2015

We are taking the following actions to address this issue:

We have put in place standard operating procedures to be on time with quarterly reporting. Also, we have submitted our quarterly DLOOR to TCEO as requested and are no longer in violation as of 06/22/2022.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: _Undine Texas, LLC. ___

Area Code + phone number_(888) 201-4314__ Posted Date /Delivered on: _2/27/2024_____



Texas Commission on Environmental Quality
Protecting Texas by Reducing and Preventing Pollution

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS
 Public Notice to be posted within **12 months** of violation notification

Public Water System (PWS) name: **EAST PONDER ESTATES**
 PWS ID (7-digit number required): **0610161**
 Type violation: **DLQOR**
 Time Period of violation: 4Q2021, 2Q2021, 1Q2016, 2Q2015

The PWS named above has distributed the Public Notice (PN) for the type of violation and time period listed above by:

Mail or direct delivery, to bill-paying customers as required by 30 TAC §290.122(c)(2) (A); and

The information contained in this public notification is correct and complies with required public notification content in accordance with 30 TAC §290.122 **and;**

Make an adequate good-faith effort to reach non-bill-paying consumers by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM:

Mail or directly distribute PN to each customer receiving a bill and to other service connections to which water is delivered by the public water system

and at least one of the following methods if direct delivery may not reach all persons regularly served by the system:

Publish PN in local newspaper

Continuous posting in conspicuous places

Deliver multiple PNs to single-bill addresses serving several persons (e.g., apartment building owners or large private employers)

Deliver PN to community organizations

Post PN on the Internet at: www.undinellc.com

NONCOMMUNITY WATER SYSTEM:

Post PN in conspicuous places within the water system, **or**

Mail or directly deliver PN to each customer and service connection

and at least one of the following methods if direct delivery or public posting may not reach all persons regularly served by the system:

Publish PN in local newspaper or newsletter

Send e-mail to notify students or employees

Deliver PN to central locations (e.g., community centers)

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: Name (print): _Sarah Carlock_ Title: _Manager_

Phone: _832-349-4256_ Date of Delivery: _2/27/2024_

Signature:  _____

Date Signed: _2/27/2024_

Mail a copy of this completed form and a copy of the Public Notice that was delivered to your customers to:

TCEQ - Drinking Water Inventory & Protection Team
Attn: Public Notice (MC-155)
P. O. Box 13087
Austin, TX 78711-3087