

**LEAD & COPPER RULE
CORROSION CONTROL
MANDATORY LANGUAGE - TIER II**

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

**EAST PONDER ESTATES (PWS 0610161)
Water Contains High Levels of Lead and/or Copper**

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. Our water system recently violated a drinking water requirement. Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

The list below has the corrosion control treatment actions which we did not complete, or properly complete, within the required time allowed by drinking water regulations.

- Failure to submit Lead Public Education documentation.
- Failed to submit recommendations for optimal corrosion control treatment
- Failed to submit recommendations for source water treatment of lead and copper
- Failed to perform corrosion control studies to determine whether treatment is necessary to reduce the corrosivity of the water

What should I do?

Listed below are some steps you can take to reduce your exposure to lead and/or copper:

- Call us at the number below to find out how to get your water tested for lead and copper.
- Find out whether your pipes contain lead, lead solder, or copper.
- Run your water for 15-30 seconds or until it becomes cold before using it for drinking or cooking. This flushes any standing lead and copper from the pipes.
- Don't cook with or drink water from the hot water tap; lead and copper dissolves more easily into hot water.
- **Do not boil your water to remove lead and copper.** Excessive boiling water makes the lead and copper more concentrated – the lead and copper remains when the water evaporates.

What does this mean?

This is not an emergency. If it had been, you would have been notified **within 24 hours**. Typically, lead and copper enters water supplies by leaching from lead, copper or brass pipes and plumbing components. New lead pipes and plumbing components containing lead are no longer allowed for this reason. **However**, many older homes may contain lead pipes. Your water is more likely to contain high lead levels if water pipes in/or leading to your home are made of lead or contain lead solder.

**Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure
Children and adults who drink water containing copper in excess could experience stomach and intestinal distress as well as liver and/or kidney damage. **

Copper Health Effects

Short term exposure: Gastrointestinal distress, Long term exposure: Liver or kidney damage, People with Wilson's Disease should consult their personal doctor if the amount of copper in their water exceeds the action level

What is being done?

These violations occurred under the previous owner. A standard operating procedure will be put in place to ensure proper operations. Corrosion control, and necessary components, should be in place by December 31, 2024.

For more information, please contact:

Water System Official: _Undine Texas, LLC._____

Area Code + Phone Number: Phone: _(888) 201-4314_____

Date Distributed/Posted: __02/27/2024_____

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. **

This notice is being sent to you by EAST PONDER ESTATES
State Water System ID#: 0610161



Texas Commission on Environmental Quality
CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: TIER II
Public Notice (PN) to be posted within **30 days** of initial violation notification.

Public Water System (PWS) name: EAST PONDER ESTATES PWS ID: 1010161

Month / Year of violation(s): REDUCED 2015

Type of Violation: OCCT, SOWT, CCST, LCR PUBLIC EDUCATION

Type of violation(s):

XX Lead Public Education (only for lead exceeders) (65)

XX Failure to submit recommendations for Optimal Corrosion Control Treatment Study Recommendation within six months after the end of the monitoring period during which it exceeded one of the action levels (57)

XX Failure to submit Source Water Treatment Recommendation within six months after the end of the monitoring period during which it exceeded one of the action levels (57)

XX Failure to perform Corrosion Control Studies to determine whether Treatment is necessary to reduce the corrosivity of the water (57)

Failure to reach Optimal Corrosion Control Treatment Installation/Demonstration within 24 months after the designation of optimal corrosion control treatment (58)

Failure to maintain the minimum range of Water Quality Parameters (59)

Failed to Meet Approved Permissible Levels for Source Water Violation within 24 months after the designation of optimal corrosion control treatment (63)

Lead Service Line Replacement Violation (64)

30 TAC 290.122(c) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM:

X Mail or directly distribute PN to each customer receiving a bill and to other service connections to which water is delivered by the public water system;

and at all other methods reasonably calculated to reach all persons regularly served by the system listed under 30 TAC §290.122(b)(2)(A)(ii):

Publish PN in local newspaper

- Deliver multiple PNs for distribution by customers that provide their drinking water to others (e.g. apartment building owners or large private employers)
- Post PN in public places
- Deliver PN to community organizations
- Post PN in conspicuous places within the service area
- Post PN on the Internet at: www.undinellc.com

NON-COMMUNITY WATER SYSTEM:

- Mail or directly deliver PN to each customer and service connection, or
- Post PN in conspicuous places within the water system;

and at all other methods reasonably calculated to reach all persons regularly served by the system listed under 30 TAC §290.122(b)(2)(B)(ii):

- Publish PN in local newspaper
- Deliver multiple PNs for distribution by customers that provide their drinking water to others (e.g. apartment building owners or large private employers)
- Post PN in public places
- Deliver PN to community organizations
- Post PN on the Internet at: www.undinellc.com

REQUIRED SIGNATURE ON BELOW

“I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations.”

Certified by: (print name): Sarah Carlock

Title: Manager

Phone: 832-349-4256

Date of Delivery to Customers: 02/27/2024

Signature:  Date signed: 2/27/2024

Mail a copy of this completed form, AND copies of the Public Notices given to your customers to:
 TCEQ – Drinking Water Special Functions Section MC – 155,
 Attn: Public Notice
 P. O. Box 13087
 Austin, TX 78711-3087

BOTH SIDES OF THIS FORM, PLUS THE COMPLETED MANDATORY LANGUAGE, MUST BE DELIVERED TO THE TCEQ FOR PUBLIC NOTICE COMPLIANCE.