



Dear Greenshores Water Customers:

On March 26, 2024, the LCRA approved revisions to its Drought Contingency Plan (“DCP”).

UNDER ITS NEW PLAN, GREENSHORES IS ALREADY UNDER STAGE 2 MANDATORY RESTRICTIONS.

Stage 2, under the new plan, allows customers to use automatic irrigation methods only once per week, between the hours of 7:00pm and 10:00am.

All Austin-area residents are being advised that even as the population of the region is increasing, the total available water supply is decreasing.

Undine is in the process of revising its DCP for Greenshores to comply with the new LCRA plan and we will advise customers upon completion and approval by the LCRA. We will then post the updated plan to our website for your review.

Please understand that your compliance with Greenshores / LCRA’s DCP is mandatory, and violations will necessarily lead to fines, water-use restrictions and for continued violations, even temporary disconnection from the water system.

Undine is committed to being compliant with the LCRA DCP and to maintaining water capacity for essential household purposes.

We thank you for your cooperation in this endeavor to treat Austin area water resources responsibly!

Sincerely,

Undine Management