Undine Development, LLC April 1, 2024

Dear Greenshores/The Addie Customers,

It has come to our attention that we have not been billing you for the sewer usage component of the currently approved Undine Development sewer tariff which is based on the winter average of water usage.

The current tariff's stated usage rate is \$12.00 per thousand gallons, as applied to your winter average of water consumption. The winter average of water usage then becomes the number of gallons billed for the next twelve months at \$12.00 per thousand gallons, for your sewer billing.

Though PUC regulations would allow utilities to back-bill for up to twelve months in this situation, we intend to only bill you the applicable usage rate going forward.

You can expect to see this on your next bill, which applies to the month of March.

Undine Management