

To Undine Development Customers in The Addie

Undine Development's (UD) sewer tariff allows for a base charge each month and a usage charge each month based on the average water usage for the months of December, January, and February (Winter Average). Since The Addie customers only became UD customers beginning in June 2023, Undine is just now beginning to charge these customers a sewer usage charge based on their Winter Average as noted above. May 2024 will be the first month The Addie customers are being billed for their sewer usage. The Undine Development tariff includes a \$12.00/1,000 gallons rate for all sewer usage as determined by the Winter Average, as described above.

As an example, a 5/8" meter sewer customer is charged \$70.00 for the base sewer charge. If this customer had water usage of 1 (000) gallons in December 2023, 2 (000) gallons in January 2024, and 3 (000) gallons in February 2024, the Winter Average would be 2 (000) gallons $((1+2+3)/3 = 2)$. This customer will be billed \$24.00 for Sewer Usage $(2 \times \$12.00 = \$24.00)$. This sewer usage amount will be billed each month until a new Winter Average is established in March 2025.

The sewer base charge and the sewer usage charge are both billed to customers in order to recover the cost of service for the UD customers. The cost of service and these rates were previously approved by the Texas Commission on Environmental Quality (TCEQ) and subsequently by the Public Utility Commission of Texas (PUCT).

If you have any questions about your billing, please call the Undine Customer Service toll-free line at 888-201-4314.

Thank You,

Undine Management