

**Mandatory Language for Monitoring and Reporting Violation  
Failure to Submit a Disinfectant Level Quarterly Operating Report (DLQOR)  
MONITORING, ROUTINE (DBP), MAJOR/CHLORINE**

The **Paloma Acres** water system PWS ID **TX0200597** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

This violation occurred in the monitoring period(s) 3<sup>rd</sup> QUARTER 2023

We are taking the following actions to address this issue:

ALL QUATERLY CHLORINE RESIDUAL REPORTS HAVE BEEN SUBMITTED SINCE THE VIOLATION AND ALL RESULTS HAVE BEEN ACCEPTABLE

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Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact UNDINE LLC at 713-574-5953.

Posted on: **April 4, 2025**

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**Instructions for preparing the required Public Notice:**

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

The TCEQ recommends that the public water system provide a copy of the Public Notice(s) or Notice of Enforcement to local and state officials, such as Mayors, City Council Members, County Commissioners, Judges, and/or State Representatives, that are located in or that represent the affected area(s) served by the system.

**Public Notice delivery timelines:**

The initial public notice shall be issued as soon as possible, but in no case later than 12 months after the violation was identified. All notifications require the attached Certificate of Delivery due 10 days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.