

**Dear Greenshores wastewater customers,**

**Undine has received requests from some Greenshores customers for reimbursement for invoices reflecting costs for past grinder pump repair and/or replacement. Undine is evaluating those requests for possible reimbursement. If you believe you are due reimbursement for costs incurred for past grinder pump repair and/or replacement, occurring after we sent out the April 10, 2019 letter, and have not sent the related invoice(s) to us, please email the invoice(s) to Undine customer service at: [customerservice@undinellc.com](mailto:customerservice@undinellc.com)**

**Sincerely,**

**Undine Management**